
Terms and Conditions



Please read the Terms and Conditions “Terms” carefully before utilizing the Loft Benefits program. Your access to and use of the Loft Benefits is conditioned on your acceptance of and compliance with these terms. These Terms apply to all Loft clients who access or use Loft Benefits.

By using the Loft Benefits, under the Loft Benefits program, you agree to be bound by these Terms. If you disagree with any part of the terms, then you may not access the benefits under the Loft Benefits program.

Loft Benefits Program Terms & Conditions:

- In order to be reimbursed for the benefit used, you must use your Loft Debit Card. Debit card must be activated. If you receive a new card, you are responsible for updating it with the vendor.
- Benefits cannot be rolled over. In order to receive the benefit, you must use and pay for the benefit at time of service.
- Gift cards are not allowed or included with the Loft Benefits program.
- Benefits must be selected within 30 days of receiving the options. If benefits have not been selected within that timeframe, benefits will not be available until the next enrollment period.
- Benefits cannot be switched after they have been selected until the next enrollment period.
- If you notice an error with benefits reimbursement, you must notify us within 30 days. If we are not notified within this timeframe, reimbursement/correction of error may not be possible.
- Loft Benefits are exclusively available for qualifying Loft clients and are non-transferable.
- If you receive a refund from a vendor for any service used after a Loft Benefit reimbursement has been issued, the refunded amount may be debited from your account.
- Loft Advisors is not responsible for issues with a vendor; i.e. quality of service, service availability, operating hours, increases in cost, etc.
- Loft Benefits will be reimbursed within the first two weeks of the month following the month the service was used.

Termination

Loft Advisors reserves the right to terminate or suspend access to our Loft Benefits program, as well as modify, add or remove any or all benefits, without prior notice or liability, for any reason, including without limitation if the Terms are breached.